

Terms and Conditions

Article 1 (Scope of Application)

These Terms and Conditions (hereinafter referred to as the “Terms”) shall apply to all users of the online services (including online sales services) provided by Japan Entertainment Tours Co., Ltd. (hereinafter referred to as the “Company”).

Any service-specific conditions, notices, guidelines, or other rules separately established by the Company shall constitute an integral part of these Terms.

Article 2 (User Registration)

Individuals who apply for user registration in accordance with the procedures prescribed by the Company and whose applications are approved by the Company shall become registered users (hereinafter referred to as “Users”) and may use the Service in accordance with these Terms.

The Company reserves the right to refuse registration if the applicant is deemed to fall under any of the following circumstances, and shall not be obligated to disclose the reasons therefor:

- (1) Where false information has been provided in the registration application;
- (2) Where the applicant has previously violated these Terms; or
- (3) Where the Company otherwise determines that registration is inappropriate.

Article 3 (Management of User ID and Password)

Users shall be solely responsible for the management of their user ID and password at their own risk.

The Company shall not be liable for any damages arising from unauthorized use, theft, or misuse of a user ID or password.

Users shall not assign, transfer, lend, or otherwise make available their user ID or password to any third party under any circumstances.

Any use of the Service made with a user ID and password that match the registered information shall be deemed to be use by the registered User.

Article 4 (Suspension or Termination of Registration)

The Company may, without prior notice, suspend or terminate a User’s access to all or part of the Service, or cancel the User’s registration, if the Company determines that the User falls under any of the following circumstances:

- (1) The User violates these Terms;
- (2) False information is found in the registration details;
- (3) The User has not used the Service for an extended period of time; or
- (4) Any other case in which the Company deems the use of the Service to be inappropriate.

The Company shall not be liable for any damages incurred by the User arising from actions taken pursuant to this Article.

Users whose registration has been terminated shall no longer be entitled to use the Service.

Article 5 (Use of External Services)

Where Users utilize services provided by third parties in connection with the Service (hereinafter referred to as "External Services"), Users shall comply with the terms and conditions established by the providers of such External Services.

Users shall be solely responsible for the registration, management, and use of accounts for External Services.

The Company shall not be liable for any damages resulting from inadequate management of user accounts, unauthorized use by third parties, or any other issues relating to External Services.

If Users cause damage to providers of External Services through their use of the Service, Users shall compensate such damage at their own responsibility and expense.

Article 6 (Prohibited Conduct)

Users shall not engage in any of the following acts when using the Service:

- (1) Acts that violate laws or public order and morals;
- (2) Acts of impersonation;
- (3) Acts that infringe intellectual property rights, privacy, or other rights of the Company or third parties;
- (4) Acts of defamation or slander against the Company or third parties;
- (5) Acts that interfere with the operation of the Service;
- (6) Acts of transferring, reselling, or otherwise disposing of rights to use the Service; or
- (7) Any other acts deemed inappropriate by the Company.

Article 7 (Temporary Suspension of the Service)

The Company may suspend or interrupt all or part of the Service without prior notice if the Company determines that any of the following circumstances apply:

- (1) Where system maintenance, inspection, or modification is required;
- (2) Where operation of the Service becomes difficult due to natural disasters or other force majeure events;
- (3) Where unauthorized access, computer viruses, or other security issues occur;
- (4) Where the Company is required to do so pursuant to laws or regulations; or
- (5) Where the Company otherwise determines that suspension is necessary.

The Company shall not be liable for any damages incurred by Users as a result of such suspension or interruption.

Article 8 (Formation and Cancellation of Service Contracts)

Users shall apply for use of the Service through the Company's website or other designated methods. A service contract shall be deemed to be formed when the Company accepts the application and receives the prescribed fees.

Details regarding service fees, payment methods, and conditions shall be specified on the Company's website or other announcement pages.

In the case of payment by credit card, Users shall comply with the terms and conditions separately agreed upon between the User and the credit card issuer. Any disputes arising between the User and the credit card issuer shall be resolved by the User at their own responsibility.

Users may cancel a service contract after its formation by paying the cancellation fees prescribed by the Company.

The Company shall refund all or part of the fees paid by the User in the following cases:

- (1) Where the Service is canceled due to the Company's circumstances;
- (2) Where the Service is canceled due to restrictions imposed by facilities or other service providers;
- (3) Where the minimum number of participants is not met; or
- (4) Where the Company otherwise determines that a refund is necessary.

The Company may refuse applications or take other appropriate measures in cases of improper purpose, fraudulent conduct, unpaid fees, violation of these Terms, or other circumstances deemed inappropriate by the Company.

Article 9 (Intellectual Property Rights)

All copyrights, trademarks, design rights, and other intellectual property rights relating to the content included in the Service belong to the Company or to third parties who have granted licenses to the Company.

Users shall not reproduce, publish, distribute, or otherwise use any content included in the Service without prior permission.

Article 10 (Disclaimer and Limitation of Liability)

The Company shall not be liable for any damages suffered by Users or third parties arising from use of the Service, except in cases of willful misconduct or gross negligence by the Company.

Even in cases where the Company is liable, such liability shall be limited to direct and ordinary damages only.

The Company does not guarantee the accuracy, completeness, timeliness, or usefulness of the content of the Service.

Users shall use the Service at their own responsibility.

The Company does not guarantee that use of the Service will be free from viruses or other harmful elements.

Article 11 (Confidentiality and Personal Information)

The Company and Users shall handle confidential information disclosed in connection with use of the Service with due care and shall not disclose such information to third parties without prior written consent.

Users agree to the Company's Privacy Policy and policy regarding handling of personal information when applying for and using the Service.

The Company may collect information regarding use of the Service through cookies or similar technologies.

Article 12 (User Responsibility)

If Users cause damage to third parties through use of the Service, Users shall resolve such disputes at their own responsibility and expense and shall not cause any damage to the Company.

If Users cause damage to the Company through violation of these Terms or illegal or fraudulent acts, the Company may claim appropriate compensation for damages.

Article 13 (Amendment of the Terms)

The Company may amend these Terms as necessary. Any amendments shall become effective upon notification through the Company's website or other appropriate means.

Article 14 (Governing Law and Jurisdiction)

These Terms shall be governed by and construed in accordance with the laws of Japan.

The courts having jurisdiction over the Company's head office shall have exclusive jurisdiction as the court of first instance for any disputes arising out of or in connection with these Terms.

Established on December 1, 2024

Japan Entertainment Tours Co., Ltd.